



Tender Policy

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Toronto Island Marina provides a paid tender service between the City of Toronto and the marina, offering boaters convenient access to their vessels. By choosing to use this service, all boaters agree to the following terms and conditions:

- Each tender—the *P.&P.1.*, the *Island Mariner*, and the *YI Otter*—has a maximum capacity as determined by Transport Canada regulations. If a vessel reaches either its certified passenger limit, or the spatial capacity, the crew is required to turn away additional boaters and guests. It is at the Captains' discretion whether the tender will return to pick up those who were unable to board.
- Boaters may bring **up to three guests** on the tender. Groups larger than this are asked to use a water taxi instead.
- Due to size and safety limitations, each tender can accommodate a **maximum of six bicycles**. In accordance with [Toronto by-laws](#), only pedal-assist e-bikes (pedelecs) — meaning those without a throttle — are permitted on board.
- Boaters are asked to bring larger loads of belongings during off-peak hours. The crew reserves the right to decline service if a load exceeds size limits.
- Tickets and passes hold equal value as fare. No boater is entitled to priority service. Children of marina members up to 16 years of age may ride for free.
- The consumption of alcohol and/or smoking on board the tender is strictly prohibited.
- Disrespectful, unruly, or belligerent behavior is not tolerated at any time during boarding, while aboard, or when disembarking the tender. Anyone acting inappropriately toward crew or other passengers will be promptly removed.

Toronto Island Marina reserves the right to issue warnings or permanently revoke tender access for individuals who do not comply with this policy.